

Access[®] Online



Online registration

Quick start guide
Version 3-8
All users

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Online registration

When you register online, you specify your user ID, specify your password, specify your contact information, and register your accounts. After you complete this process, you are ready to begin using Access Online.

Your organization may have enabled enhanced security for both the Access Online web site and the mobile app. When you register online, you may enroll in or decline the enhanced security option, as described in *Enrolling in Enhanced Security Authentication* on page 11.

If your program *does not* use online registration, then your Program Administrator has already registered you, and you can log in to Access Online right away. (Refer to the *Access Online: Navigation Basics* user guide for procedures on logging in.)

The screenshot shows the 'Access Online' login page. At the top, the 'Access Online' logo is centered. Below it, on the left, are links for 'Contact Us' and 'Login'. The main heading is 'Welcome to Access Online!'. Below this, a message says 'Please enter the information below and login to begin.' followed by a legend '* = required'. There are three input fields: 'Organization Short Name:*', 'User ID:*', and 'Password:*'. Below the password field is a blue 'Login' button. At the bottom, there are three links: 'Forgot your password?', 'Register Online', and 'Activate Your Card | Change Your PIN'. A dark blue callout box with the text '1. Click Register Online.' has an arrow pointing to the 'Register Online' link.

Learn more: Completing online registration lets you log into Access Online. Online registration does not activate your card. To activate your card, click the **Activate Your Card** link and follow the instructions in the *Access Online: Card Activation* quick start guide.

Online Registration

Account Information

Please enter the account information below and select Send a Code. We'll use your email address on file to send you a passcode. To register additional accounts, go to My Personal Information.

* = required

Organization Short Name: *

2. Type your organization short name.

Account Number: *

Account Expiration Date:

Month * Jan ▾

Year * 2019 ▾

Send a Code

3. Specify your account information.

[<<Back to Login Page](#)

Online Registration

Account Information

Please enter the account information below and select Send a Code. We'll use your email address on file to send you a passcode. To register additional accounts, go to My Personal Information.

* = required

Organization Short Name: *

ACME

Account Number: *

*****1234

Account Expiration Date:

Month * Jan ▾

Year * 2020 ▾

Send a Code

4. Click Send a Code.

[<<Back to Login Page](#)

Tip! If you make a mistake in typing your information, then Access Online displays an error message. If you receive this error message, then check your entries for formatting (e.g., that you do not have spaces in your account number), correct the information, and continue. If you cannot continue, then contact the Help Desk or your Program Administrator for assistance. If you become locked out of the registration, then your Program Administrator can unlock you.

If you do not complete a required field (designated with an asterisk on the screen), then Access Online displays the following error message: "A required field has been left blank, please complete." If you receive this error message, then check the required fields and complete the blank ones.

From: Access Online <donotreply@access-online.com>
Sent: Wednesday, August 7, 2019 9:50 AM
To: Smith, Carlos <ccsmith@acme.com>
Subject: Access* Online Passcode

Here's your passcode.

To register your account, please enter the following passcode on the Online Registration: Passcode page. The code will be active for 10 minutes.

Passcode:
123456

If you didn't request a passcode, please contact your organization.

We accept relay calls.

This is an automated message. For assistance, please contact your organization.

U.S.: Cardmember Service, PO Box 6338, Fargo, ND 58123-6338
Canada: Cardmember Service, 120 Adelaide St. W., Suite 2300, Toronto Ontario M5H 1T1

5. Wait for the passcode to arrive to you email inbox.

Online Registration
Passcode

A passcode was sent to your email address on file:

c***h@acme.com

The passcode will expire in 10 minutes. You may request another passcode after one minute. If this email address doesn't look correct, please contact your organization.

* = required

One-Time Passcode *

[Send me another code](#)

Continue

[<<Back to Login Page](#)

6. Enter the passcode.

Online Registration

Passcode

A passcode was sent to your email address on file:

c****h@acme.com

The passcode will expire in 10 minutes. You may request another passcode after one minute. If this email address doesn't look correct, please contact your organization.

* = required

One-Time Passcode *

[Send me another code](#)

Continue

7. Click Continue.

[<<Back to Login Page](#)

Licensing Agreement

Please read and accept the Licensing Agreement to

8. Review the licensing agreement.

Access Online Terms of Service

1. ACKNOWLEDGMENT AND ACCEPTANCE OF TERMS OF ACCESS ONLINE

Access Online, owned and operated by Bank, is provided to the customer under the terms and conditions of this Access Online Terms of Service (ATS) which incorporates by reference any operating rules or policies that may be published by Bank. The ATS as it may hereafter be amended or modified without notice, comprises the entire agreement between Customer and Bank and supersedes all prior

commence within one (1) year after the cause of action arose; otherwise, such cause of action is permanently barred.

The section titles in the ATS are solely used for the convenience of the parties and have no legal or contractual significance.

I Decline

I Accept

9. Click the I Accept button.

Online Registration
Password and Contact Information

Organization Short Name: BLAFS
Functional Entitlement Group: CHF001

User ID & Password

* = required

User ID: * (7 to 20 alpha-numeric characters)

Password: *

Confirm Password:*

Authentication

Please select three unique authentication questions and responses from the list below. In the event that you forget your password.

Authentication Question 1:

Authentication Response 1:*

Authentication Question 2:

Authentication Response 2: *

Authentication Question 3:

Authentication Response 3: *

Contact Information

First Name:* **Last Name:** **MI:**

Address 1: * **Address 2:**

City: * **State/Province:** * **Zip/Postal Code:** *

Country: *

Phone Number:* **Fax Number:**

Email Address: *

Continue **Cancel Registration**

Required fields have red asterisks.

10. Type a user ID between 7 – 20 alphanumeric characters.

Your organization may use passwords or password phrases. Click the **Information** icon to find out which option your organization uses and to get suggestions and requirements.

11. Specify your password/password phrase by typing your password/password phrase two times.

12. Specify your authentication questions and responses.

13. Specify your contact information.

Passwords and password phrases

Your organization determines the expiration and complexity of your passwords. Your organization may also use password phrases instead of passwords.

Password expiration

Depending on your organization's requirements, your password may expire from every 30 days to every 365 days, or your password may not ever expire.

Password complexity

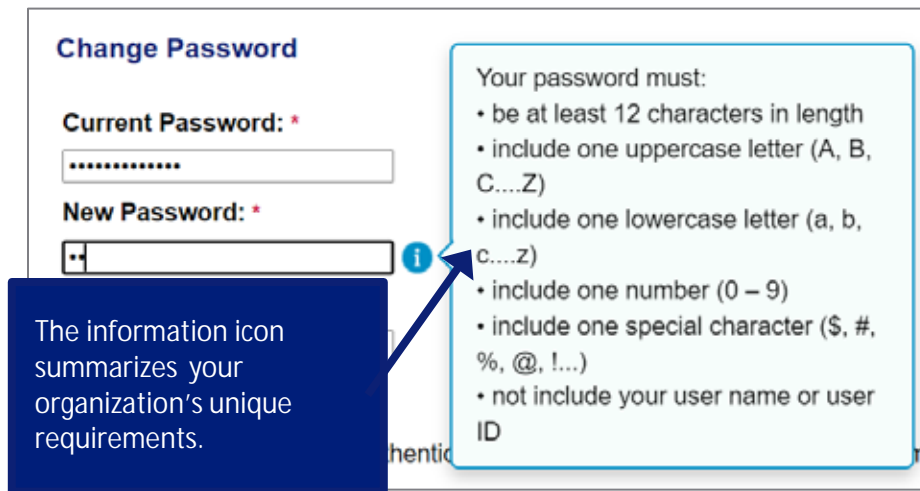
Your organization also controls how complex your password must be. Below are two examples.

Requirement	Client A	Client B
Number of characters	8 – 100	12 – 100
Letters	One or more Either upper or lower case	One or more upper case <i>and</i> one or more lower case
Numbers	One or more	One or more
Special characters	<i>Or</i> one or more if no numbers used	One or more
Case sensitive	Yes	Yes

All organizations use the following password restrictions. The password/password phrase:

- Must not contain four consecutive characters from your first name or your last name (not case sensitive)
- Must not contain four consecutive characters from your user ID (not case sensitive)
- Must not contain two consecutive blank spaces or a single space at the beginning or end

The best way to find your organizations requirements is to hover over the information icon.



Allowed special characters for passwords

`	-	=	'	;	/	.
'	!	@	#	\$	%	*
()	_	+	{	}	
:	?	<	>	^	~	&

Password phrases

Password phrases are phrases, instead of single words. You can include multiple words with or without spaces, but do not put a space at the beginning or end of the password phrase and do not put two spaces together. Your password phrase must be at least 14 characters long, but longer is better. Your password phrase can include numbers and special characters, but they are not required. Your password phrase should be unique, so do not use lyrics, quotations, or aphorisms.

Allowed special characters for password phrases

For password phrases, the system allows *all* special characters without restrictions.

Authentication questions and answers

Access Online requires all users to set three authentication questions and answers. This practice increases the security of system access and thus protects the account information in Access Online. If you registered online, then you set your authentication questions answers then. You can update your questions and answers at any time using the My Personal Information function. Refer to the *Access Online: My Personal Information* quick start guide. You also answer one of your questions if you use the Forgot Your Password function. Program Administrators can view, but not edit, your questions. Program Administrators cannot view your answers. Help desk staff can also see your questions, but not your answers. Help desk staff can only validate as correct/incorrect the answers you give them on the telephone.

Online Registration
Password and Contact Information

Organization Short Name: BLAFS
Functional Entitlement Group: CHF001

User ID & Password

* = required

User ID: * (7 to 20 alpha-numeric characters)

Password: *
 ⓘ

Confirm Password: *

Authentication

Please select three unique authentication questions and responses. This information will be used in the event that you forget your password.

Authentication Question 1:

Authentication Response 1: *

Authentication Question 2:

Authentication Response 2: *

Authentication Question 3:

Authentication Response 3: *

Contact Information

First Name: *

Last Name: *

MI: *

Address 1: *

Address 2: *

City: *

State/Province: *

Zip/Postal Code: *

Country: *

Phone Number: *

Fax Number: *

Email Address: *

Continue Cancel Registration

14. When you are done, click Continue.

Enrolling in enhanced security authentication

When you register online, you must enroll in Enhanced Security Authentication. With Enhanced Security Authentication, you request and enter a single-use passcode every time you log in to Access Online, for additional security.

Your organization may let you choose to use either your mobile telephone or your email address to receive the one-time passcode. Your organization may also have only one of those options available.

Learn more: If your organization lets you choose between mobile phone and email, then you have the option to pick which one. If you select to use email, the system uses the email address already in the system. If you do not already have an email address in the system, the system prompts you to specify an email address during enrollment. Your one-time passcode arrives at your email inbox each time you log in.

Our example shows mobile phone enrollment. No matter which option you use, the overall process for enrolling is the same.

Learn more: You can manage your enrollment using the My Personal Information function. Refer to the *Access Online: My Personal Information* quick start guide.

The screenshot shows the 'Enhanced Security Authentication Enrollment Preferences' screen. It includes a title, a paragraph of instructions, a note about mobile phone requirements, a section for selecting a verification method with two radio buttons, and a 'Continue' button. Two blue callout boxes with white text and arrows provide numbered steps: '1. Select which Enhanced Security Authentication option you want to use.' pointing to the radio buttons, and '2. Click Continue.' pointing to the 'Continue' button.

Enhanced Security Authentication Enrollment Preferences

Please choose an additional method to verify your identity. You can change your preferences on the My Personal Information page.

Note: Mobile phone must be a U.S. or Canadian number.

Verify me using the following method:

- ☒ Text Me a Passcode
- ☐ Email Me a Passcode

Continue

1. Select which Enhanced Security Authentication option you want to use.

2. Click **Continue**.

Enhanced Security Authentication

Text Me a Passcode

Please enter your mobile number below.

* = required

Mobile Number (U.S. and Canada only): *

By providing your mobile number, you expressly
Message and data rates may apply and you are responsible for any such charges.
Please review our [Privacy Policy](#)

You must view and agree to the [Terms and Conditions](#) before continuing.

☐ I have read and agree to the Terms and Conditions agreement. *

Continue

[<<Back](#)

3. Click **Privacy Policy**. The policy opens in a new window.

[Online & Mobile](#) [Checking & Savings](#) [Credit Cards](#) [Mortgage & Refinance](#) [Loans & Credit Lines](#) [Investing & Retirement](#)


Privacy


4. Review the privacy policy.

Consumer Privacy Policy

- [Consumer Privacy Pledge](#)
- [Exercise Your Privacy Choice](#)
- [Want to know more about Consumer Privacy Pledge](#)
- [Online Privacy and Security](#)
- [Email Preferences](#)
- [How we use your cellular phone number](#)

Contact us

 Call 800.473.6372

 Find a branch

5. Return to the *Enhanced Security Authorization* screen.

Enhanced Security Authentication

Text Me a Passcode

Please enter your mobile number below.

* = required

Mobile Number (U.S. and Canada only): *

By providing your mobile number, you expressly consent to receive text messages from us. Message and data rates may apply and you are responsible for payment. Please review our [Privacy Policy](#)

You must view and agree to the [Terms and Conditions](#) before continuing.

☐ I have read and agree to the Terms and Conditions agreement. *

[Continue](#)

[<<Back](#)

6. Click Terms and Conditions.

Enhanced Security Authentication Terms and Conditions

By providing us with a telephone number for a mobile device, including a number that you later convert to a mobile device number, you are expressly consenting to receiving communications-including but not limited to prerecorded or artificial voice message calls, text messages, and calls made by an automatic telephone dialing system-from us and our affiliates and agents at that number. This express consent applies to each such telephone number that you provide to us now or in the future and permits such calls for non-marketing purposes. Calls and messages may incur access fees from your mobile services provider.

Message frequency depends on your account usage. You may opt out at any time by replying STOP to the text message. By sending STOP, you agree to one additional confirmation message stating that you've opted out and will no longer receive messages from this Access Online Enhanced Security Authentication service. You must be the mobile phone account holder or have permission from the account holder to use this service. You are not responsible for the condition of purchasing any property, goods or services. Wireless provider are not liable for any delayed or undelivered messages. Messages may be delayed or not delivered due to factors outside of Bank's control. Standard text messaging fees and data rates may apply and are governed by your mobile provider.

You can manage your mobile phone and email preferences online in the My Personal Information area of Access Online. Receive additional support or help by calling 888-994-6722. Please review our [Privacy Policy](#).

7. Review the terms and conditions for Enhanced Security Authorization.

8. Click Back to Enrollment.

[<<Back to Enrollment](#)

Enhanced Security Authentication

Text Me a Passcode

Please enter your mobile number

* = required

Mobile Number (U.S. and Canada only): *

6121231234

By providing your mobile number, you expressly consent to receive text messages from the system. Message and data rates may apply and you are responsible for payment. Please review our [Privacy Policy](#)

You must view and agree to the [Terms and Conditions](#) before continuing.

☒ I have read and agree to the Terms and Conditions agreement. *

Continue

[<<Back](#)

9. Type your mobile telephone number. If you selected to use your email address, then the system uses the email address in the system or prompts you to specify your email address.

10. Select the *I have read and agree to the Terms and Conditions agreement* check box.

11. Click Continue.

Enhanced Security Authentication Passcode

Please enter the code we sent to your mobile number. It will expire in 10 minutes.
You may request another code after one minute.

*= required

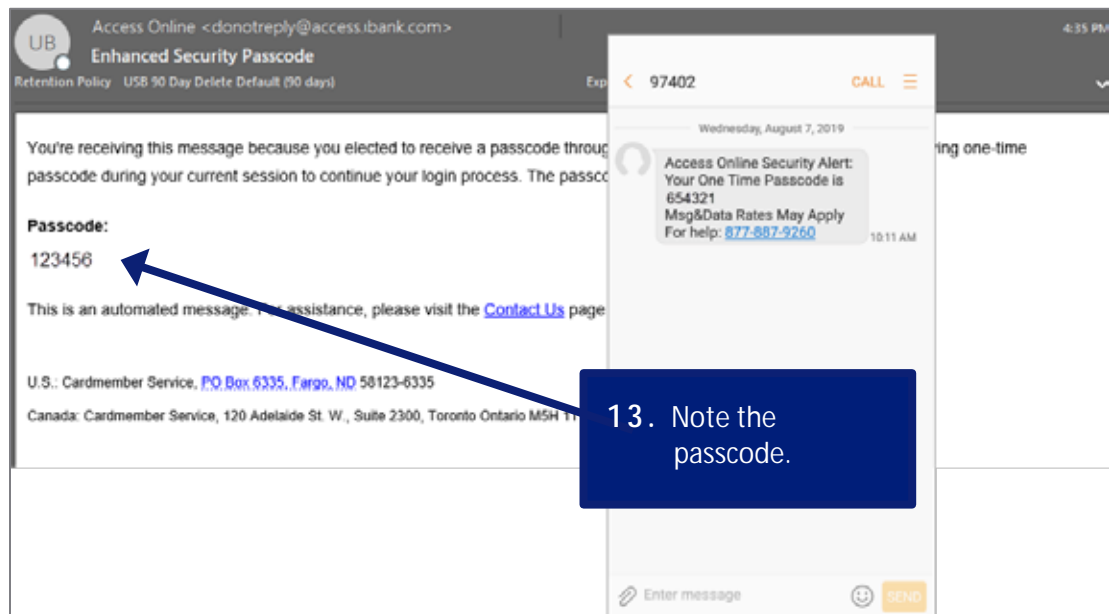
One-Time Passcode:*

[Send me another code](#)

Continue

[<<Back](#)

12. Wait for the passcode to arrive to your mobile telephone or your email inbox.



13. Note the passcode.

Enhanced Security Authentication Passcode

Please enter the code we sent to your mobile number. It will expire in 10 minutes.
You may request another code after one minute.

*= required

One-Time Passcode:*

654321

[Send me another code](#)

Continue

[<<Back](#)

14. Type the
passcode.

If you do not get your
passcode within 10
minutes, click **Send me
another code**.

15. Click **Continue**.

Access Online Log Out

Licensing Agreement

Please read and accept the Licensing Agreement to continue.

Access Online Terms of Service

1. ACKNOWLEDGMENT AND ACCEPTANCE OF TERMS OF ACCESS ONLINE

Access Online, owned and operated by Bank, is provided to the customer under the terms and conditions of this Access Online Terms of Service (ATS) which incorporates by reference any operating rules or policies that may be published by Bank. The ATS as it may hereafter be amended or modified without notice, comprises the entire agreement between Customer and Bank and supersedes all prior agreements between the parties regarding the subject matter contained herein. By logging on to Access Online and clicking the "I Accept" button, you are indicating Customer's agreement to be bound by all of the terms and conditions of the ATS and that you have the authority to so agree on behalf of Customer.


If any provision of the ATS is held by a court of competent jurisdiction to be contrary to law, then such provision(s) shall be construed, as nearly as possible, to reflect the intentions of the parties with the other provisions remaining in full force and effect.

Bank's failure to exercise or enforce any right or provision of the ATS shall not constitute a waiver of such right or provision or Bank's agreement to limit its remedies in such case of action is permanently barred.

The section titles in the ATS are solely used for the convenience of the parties.

I Deny **I Accept**

16. Click the **I Accept** button to
accept the terms of the licensing
agreement and continue.

 Log Out

Event Driven Notification

Payment Plus

Order Management

Transaction Management

Account Information

Reporting

My Personal Information

Access Online

Welcome to Access Online TONY PAULUS

Your last login was 08/25/2017

Message Center

[Message\(s\) from Access Online](#)

Pre-Auth Purchasing

Acct#/Name: ...7629 PURCHASING WEST

Account ID: 006976299071

Account Status: Open

Current Balance: ⓘ \$0.00

Credit Limit: ⓘ \$1.00

Available Credit: ⓘ \$1.00

7629 ▼

Manage Home Page Settings

Account Alerts

Manage Contact Information

Manage Email Notifications

Run Transaction Detail Report

View All Statements

View Last Cycle Transactions

View Open Transactions

Last 10 Transactions Posted		
Posting Date	Merchant	Amount
07/25	PAULSEN FOODS LLC	\$10,685.25
07/20	PAULSEN FOODS LLC	\$13,333.32
07/15	PAULSEN FOODS LLC	\$19,595.00
07/11	PAULSEN FOODS LLC	\$16,802.60
07/06	PAULSEN FOODS LLC	\$25,299.92
06/26	PAULSEN FOODS LLC	\$10,016.82
06/22	PAULSEN FOODS LLC	\$16,199.25
06/15	PAULSEN FOODS LLC	\$6,183.45
06/11	PAULSEN FOODS LLC	\$17,619.00
06/05	PAULSEN FOODS LLC	\$13,234.30

ⓘ Information

Home

Contact Us

Training

After you enroll in Enhanced Security Authorization, you request a single-use passcode each time you log in.

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CAT ID: NA

Survey

Please take a few minutes to respond to a short [survey](#) on our training.